



**BURRAQ MOVERS & FREIGHT INT'L**

## **QUALITY & ENVIRONMENT POLICY STATEMENT**

It is the policy of Burraq Movers & Freight International to provide high-quality moving and freight services while minimizing our environmental impact. We continuously strive to meet customer expectations and comply with applicable legal requirements through our Integrated Management System (IMS), in accordance with ISO 9001 (Quality Management) and ISO 14001 (Environmental Management) standards.

We want to achieve services-leadership and customer satisfaction in the national & international market through our services also meeting requirements to relevant national and international standards.

To further enhance this commitment towards Quality & Environment, Burraq's management has set the following quality objectives:

1. The primary objective of the Integrated Management System is to ensure conformance to product specifications of all services provided to the customers
2. Provide confidence to management, our employees and customers that the requirements for quality are being fulfilled and maintained and that quality improvement is continually taking place.
3. To develop measurement techniques to gauge performance for improving effectiveness of our services, operations and IMS management system.
4. To minimize our environmental impact by reducing waste, conserving resources, and preventing pollution in all aspects of our operations.
5. Fulfill all integrated system requirements stated in our IMS Manual, including the requirements of international standards.
6. To be a trustworthy and leading player in the industry that provides consistent high quality of services in the market.

With this vision we want to create a culture of continual quality improvement at Burraq.

  
Burraq Movers & Freight Int'l  
Muhammad Qamar Ur Rashid  
Chief Executive